

Frequently Asked Questions

What does it cost to use AirTrain and where can I purchase a ticket?

A: Connecting to or from JFK with AirTrain costs \$5 each way (children under 5 ride free). Payment is made at Howard Beach or Jamaica station using a Pay-Per-Ride MetroCard. The MetroCard can be purchased at either station, at subway and Long Island Rail Road (LIRR) stations, and at MetroCard vendors throughout the airport and New York City.

Are any discounts or reduced fees available for AirTrain?

A: A 10-trip AirTrain MetroCard for \$25.00 (permits up to four entries at a time. It may not be used again until after an 18-minute time lapse) and 30-day and Monthly Unlimited Ride MetroCards for AirTrain are available for \$40. These are the only reduced fee MetroCards for AirTrain.

How frequently does AirTrain arrive?

A: AirTrain arrives and departs every few minutes from most stations, approximately every 5 minutes during peak airport travel periods and every 10 minutes off-peak.

What can passengers bring on to AirTrain?

A: Passengers can bring baggage, luggage carts including the airport's Smarte Cartes, baby strollers, guide dogs and other service animals, as well as pets in secure carriers. Bicycles are allowed on AirTrain, too.

Where do I go for a rental car or hotel shuttle bus and do I have to pay to get there?

A: Rental cars and hotel shuttle buses are available at Federal Circle; take AirTrain—either the Howard Beach or the Jamaica train to Federal Circle. AirTrain service to Federal Circle from the terminal stations is free.

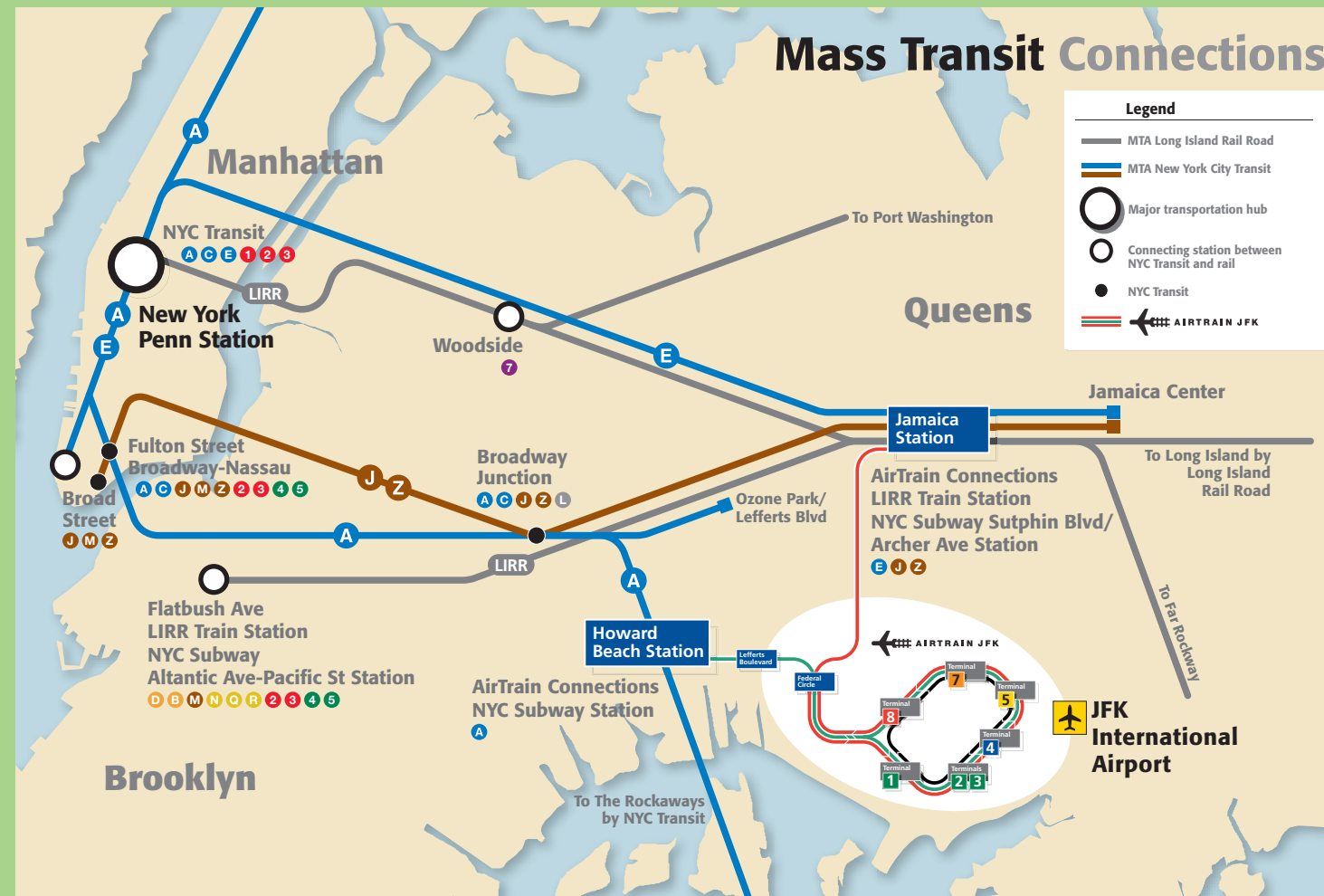
What about people with special needs?

A: AirTrain is ADA compliant. AirTrain stations are designed to ensure convenient boarding of riders with mobility challenges. There are two wheelchair locations on each vehicle. All AirTrain stations have elevators. The connecting Long Island Rail Road and subway areas of Jamaica Stations and Howard Beach are accessible as well.

Guide dogs are welcome and destination announcements are made on board the trains.

Can passengers catch AirTrain from every airline passenger terminal?

A: Passengers can access AirTrain from every airline terminal at JFK. Follow directional signs with the AirTrain logo.



How long does it take to get to the airport?

A: Travel time between JFK and your location varies. Here are a few sample trips:

To or From the Airline Terminal Area – Travel Time:

NY Penn Station via LIRR - 35 minutes

Most parts of NYC via subway - 60 minutes

New Hyde Park, Long Island via LIRR - 25 minutes

Huntington, Long Island via LIRR - 52 minutes

Ronkonkoma, Long Island via LIRR - 71 minutes

Sample travel times include a 5-minute transfer between the LIRR or subway and AirTrain.

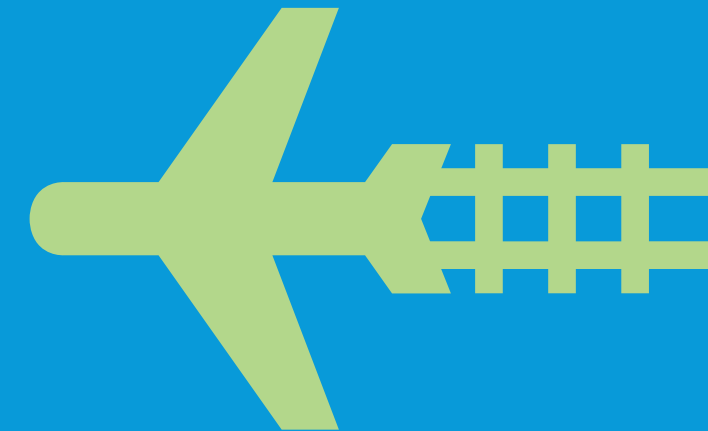
Mass Transit Connections

Legend

- MTA Long Island Rail Road
- MTA New York City Transit
- Major transportation hub
- Connecting station between NYC Transit and rail
- NYC Transit
- AIRTRAIN JFK

Guide for Hotel and Travel Professionals

AirTrain JFK



Can I use AirTrain to go from JFK to LaGuardia?

A: No. Passengers will continue to use the Airport Express buses from the airline terminals to get to LaGuardia Airport.

Can I use AirTrain to go from JFK to Newark Liberty?

A: Passengers can take AirTrain to Jamaica Station and connect to LIRR for New York Penn Station. At Penn Station, they can transfer to NJ TRANSIT or Amtrak trains for the Newark Liberty International Airport Train Station. From there, AirTrain Newark will take them to the airline passenger terminals.

If you have clients who fly in and out of John F. Kennedy International Airport, make AirTrain part of their itinerary.

AirTrain connects passengers from their airline terminal to virtually hundreds of trains, subways, and buses. It's quick, easy, and affordable—not to mention the smartest way to and from the airport.

Here's why AirTrain is a great service to encourage your clients to use:

- The AirTrain JFK and the Long Island Rail Road combination is the faster way to the airport. Your clients can travel to JFK in 35 minutes from New York Penn Station.
- AirTrain JFK and the MTA New York City Transit (E) and (A) subways are the cheaper ways to the airport.
- It's convenient, reliable, and eco-friendly.
- AirTrain service is available at Newark Liberty International Airport, too!

Better yet, AirTrain is free within the airport—between the airline terminals, parking lots, rental car facilities, and hotel shuttle areas.

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To learn more, including discounted rates, visit us at www.panynj.info, or call 1-877-JFK-AIRTrain (535-2478).

AirTrain System Map

